



HR Track at NDHA's 85th Annual Convention

North Dakota Hospital Association is recognized by SHRM to offer Professional Development Credits (PDCs) for the SHRM-CP® or SHRM-SCP®. This program is valid for 4.5 total PDCs for the SHRM-CP® or SHRM-SCP®. For more information about certification or recertification, please visit www.shrmcertification.org.

FEES: Individual session fees listed; or all 4 sessions for \$300. Save \$25 by bundling.

Tuesday, October 1, 2019

8:30 - 10:00 a.m.

HR ROUNDTABLE: PEER COACHING AT WORK (1.5 PDCs) Fee: \$100

Presented by: Jeanne Masseth

Content: Peer2Peer coaching is a powerful approach to fast-track leadership development! Crafting an initiative that sparks the collective wisdom of peers is both an art and science. Join us to discover how peer coaching ignites employee engagement and drives better business decisions. During this interactive session, you'll be immersed in a current HR challenge or opportunity you are facing.

10:10 - 11:10 a.m.

IMPROVING NEW EMPLOYEE ONBOARDING WITH MENTORING (1.0 PDCs) Fee: \$75

Presented by: Jeanne Masseth

Content: Onboarding is a critical time for new employees. It's when they decide how they feel about an organization and their new role. Unfortunately, companies often view onboarding as an event in which new hires complete paperwork or sit in on training. Lackluster onboarding leads to less productivity and unclear accountability for the new hire. Luckily, these issues can be solved by using mentoring to build strong relationships and help new employees know how they fit into the organization.

All attendees are invited to attend the Opening Keynote from 12:30 - 1:30 p.m. There is no additional cost to attend however no PDCs are awarded for this session.

1:40 - 2:40 p.m.

THE BASICS OF FMLA (1.0 PDCs) Fee: \$75

Presented by: Debra Weiss, Meagher & Geer, P.L.L.P

Content: This presentation will provide a general overview of the FMLA law, recent case law of interest and practical tips for employers to consider in complying with the law.

2:50 - 3:50 P.M.

WORKPLACE BULLYING: WHAT YOU NEED TO KNOW (1.0 PDCs) Fee: \$75

Presented by: Paula Graner

Content: During this session, attendees will learn to recognize the difference between bullying and conflict. Attendees will learn to identify signs of bullying, when to initiate a conversation, and how to guide the conversation towards a desired outcome. You will learn steps to take to proactively affect bullying in the workplace. If you would like to see civility in the workplace, this session is for you.

Location:

Holiday Inn
3803 13th Avenue S
Fargo, ND 58102
(Directly across from West Acres Mall)

REGISTER:

<https://ndha2019.regfox.com/ndha-convention-shrm>

PAULA GRANER shares her passion to make life “just a little better” for every person she encounters. Paula creates training programs specific for the needs of today’s business environment. Ms. Graner utilizes her years of experience in human resources in county government as foundation for training topics trending today. Paula recognizes effective communication, in all aspects of work are the fundamental skills needed for companies and organizations to thrive. Paula is a certified trainer, with John Maxwell, Developmental Dimensions International and she is a certified Professional in Human Resources. A graduate of North Dakota State University, Paula also has Master’s Degree in Business Administration from the University of Mary.

MELISSA HAUER is General Counsel at the North Dakota Hospital Association. Prior to joining NDHA, Melissa served in both the private and public sectors. She started her career practicing law in Washington and, after deciding to return home, she practiced with a Bismarck law firm primarily in the areas of lobbying, family law, wills, trusts, and estates, and litigation. She also served as General Counsel for Sanford West, the North Dakota Insurance Department, and the North Dakota Department of Human Services. Melissa has a bachelor’s degree, cum laude, from the University of North Dakota and received her law degree, cum laude, from the Gonzaga University School of Law in Spokane, Washington.

JEANNE MASSETH is the founder of Legacy Talent Development Inc. Workplace learning has been her expertise for nearly 20 years. She works alongside clients to co-create development experiences specific to their most critical talent challenges. Her wheelhouse is crafting high-impact mentoring programs and leadership think tanks. She helps companies foster their talent pipeline through strong mentorship. Jeanne also facilitates peer advisory groups for leaders who wish to accelerate their development, elevate their goals, and make better business decisions. Jeanne is certified as a facilitator, consultant and trainer in addition to maintaining SPHR and SHRM-SCP designations. She earned a master’s degree in Human Resources. And holds membership in the Association for Talent Development, Chamber of Commerce and Society for Human Resource Management. When She’s not working, you’ll find Jeanne cheering on her children’s activities, traveling, running, and enjoying time on the water.