Webinar Overview:
CMS has issued its first deficiency memo which shows that EMTALA violations were the most common deficiencies against hospitals. In fact, the first memo showed 696 deficiencies against hospitals and critical access hospitals and the November 2013 memo was 1140 deficiencies! Don’t be caught off guard if a surveyor shows up at your door tomorrow to investigate an EMTALA complaint.

Every hospital that has an emergency department and accepts Medicare and Medicaid patients must follow the federal law included in the Emergency Medical Treatment and Labor Act (EMTALA). Hospitals without emergency departments must comply with EMTALA if they have specialized capabilities. The current CMS EMTALA CoP includes an expanded section for on-call physicians and outlines the shared and community care plan process. Hospitals will need to amend their policies, procedures, and training to comply with the interpretive guidelines. The seven page memo issued December 13, 2013 regarding EMTALA requirements, conflicting payor requirements and collection practices will be covered.

Target Audience:
ED Managers, ED Physicians, ED Nurses, Registration Staff, OB Managers and Nurses, Behavioral Health Director and Staff, CNO, COO, Nurse Supervisors, Nurse Educators, Staff Nurses, Outpatient Directors, Compliance Officers, Legal Counsels, Risk Managers, Directors of Hospital-Based Ambulance Services, Director of Registration, On-Call Physicians and CMO

Webinar Objectives:
- Describe the hospital's requirements regarding the maintenance and content of a central log
- Discuss the hospital's requirement to maintain a list of the specific names of physicians who are on call to evaluate emergency department patients
- List the CMS requirements on what must in the EMTALA sign
- Recall that CMS’s first deficiency memo showed that the most cited deficiency for hospitals was failure to comply with the EMTALA requirements

Webinar Topics:
This program (part one) will cover the following:
- Basic concept of EMTALA
- CMS deficiency memo and EMTALA was most cited
- US Supreme Court issue and applicability to inpatients
- Who are the players?
- CMS EMTALA website
- How to locate copy of the EMTALA regulations
- OIG advisory opinions on EMTALA
- Compliance program
- CMS Dec 13, 2013 memo payer requirements and collections
- CMS June 7, 2013 memo and telemedicine
- EMTALA definitions and requirements
- The Joint Commission standards
- EMTALA sign requirements
- Who does EMTALA apply?
- Special responsibilities of Medicare hospitals in emergency cases
- Payment issues related to on-call services
- Reasonable registration process
- No delay in exam or treatment
- Whistle blower protections
- Penalties
- Financial questions from patients
- Patients who sign out AMA
- Specialized capability and capacity
- Reports of dumping requirement
- EMTALA sign
- Policies and procedures required
- On-call physicians issues
- ACEP position statements
- Retention of records
- Hospital recommendations
- Dedicated emergency department
- Central log

Faculty:

**Sue Dill Calloway**, R.N., M.S.N, J.D. is a nurse attorney and President of Patient Safety and Healthcare Consulting and Education. She was the past VP of Legal Services at a community hospital in addition to being the Privacy Officer and the Compliance Officer. She worked for over 8 years as the Director of Risk Management and Health Policy for the Ohio Hospital Association. She was also the immediate past director of hospital patient safety and risk management for The Doctors Insurance Company in Columbus area for five years. She does frequent lectures on legal and risk management issues and writes numerous publications.

Ms. Calloway has given many presentations locally and nationally to nurses, physicians and attorneys on medical and legal issues. She has authored numerous articles and over 1000 articles and 100 books, including the 2009 Joint Commission Leadership Standard (HCPro), Nursing and the Law (PESI, 1986 and 1987), Ohio Nursing Law (West Publishing), Nursing Ethics and the Law (PESI, 1986), Legal Issues in Supervising Nurses (PESI, 1988), Medicine Made Easy (PESI, 1992) and The Law for Nurses Who Supervise/Manage Others (PESI, 1993), Legal Issues in Obstetrics (PESI, 1997) and JC Leadership Standards (HCPro, 2004), and the Compliance Guide to the CMS and the Joint Commission Patient Rights Standards (HCPro, 2005), and the 2009 book on the Joint Commission Leadership Standards (HCPro). She often writes articles called the “CMS Corner” in Briefings on the Joint Commission. Ms Calloway is a 1996 recipient of PESI's Excellence in Education Award.

Registration:

There is a site fee of $175.00 for NDHA Member Hospitals and $300.00 for Non-members for this course. Member Hospital is referred to as an individual freestanding facility, not a hospital system. The registration fee provides you with one phone number, Web connection and a downloadable handout. Numerous people at one physical site are encouraged to participate in the Web Conference through one registration (utilizing the same telephone/Web connection). If any additional locations or facilities are added into your connection, additional registration fees will be charged. If participants at your site require more than one telephone/Web connection, additional registration fees will be charged.

Prior to the program you will receive an e-mail containing instructions on how to connect to the conference. This e-mail will also contain codes to access the conference call. Advance registration by June 25, 2014 is required to ensure delivery of instructional materials. A late fee of $25.00 will be charged for any registrations after this date. This fee is necessary, as we are being charged a late fee for any last minute registrations that require an overflow line on the bridge. If you do not receive an e-mail from Linda Simmons prior to the program with your handouts and dial-in information, please contact her at 701 224-9732.

Please contact Linda Simmons at 701 224-9732 or lsimmons@ndha.org for further information. You may register by fax (701) 224-9529, online at http://www.ndha.org under Education or by mail PO Box 7340, Bismarck ND 58507.

Registration fees are non-refundable unless notice of an individual's cancellation is received at NDHA five working days prior to the event, in which case a cancellation fee of $50.00 will be deducted from your registration fee. If notice of cancellation is received after this date, there is no refund. You will be billed whether or not you attend the program.