Exploring the Facility Manager Toolbox: Finding Your Path

May 21, 2015  10:00am – 11:30am Central Time

Target Audience:
Facility Managers, Plant Engineers, Operations Directors, Clinical Engineering, Telecommunications, Safety Management, Health Care Administrators, Nurse Leaders, Facility Planning Representatives, Facility Design Team Members

Overview:
To gain access to the board room, either for a seat at the table or for the support needed to develop a successful facilities program, the facility manager should leverage the many tools at his/her disposal to bring real strategic value to the C-suite. To optimize these opportunities, focus should be on growing value in the facility manager’s area of responsibility in support of the core missions of their institution. ASHE has been on this campaign for over 50 years. The original motto, “From the Boiler Room to the Board Room”, still resonates today. During that time, many tools were added to the ASHE Toolkit and body of knowledge to assist facility managers in their development. However, these tools continue to be underutilized, and they are ready to help leverage C-suite trust capital. The first step is to recognize that executive perceptions are facility manager’s realities. With this mindset, one can begin to grow the trust necessary to be in all discussions related to facility management and growth. Every individual in the board room is there for a strategic reason. Facilities should be represented from a position of strength and knowledge to assure the mission areas have the physical and operational capacity to achieve success. If not us, who? If not now, when?

Learning Objectives:
• Develop a better understanding of the facility manager’s role in executive decision making
• Learn what tools are available to the facility manager to leverage his/her position in the C-Suite
• From an area of strength, learn how to use these tools to bring value to the bottom line
• Learn how to start to locate the best options and low-hanging fruit to build trust capital
• Have a better understanding of the destination and exciting journey ahead

Faculty:

Mark Kenneday is the Vice Chancellor for Campus Operations at the University of Arkansas for Medical Sciences and served as the 2013 President of the American Society for Healthcare Engineering (ASHE) of the American Hospital Association (AHA.). Mr. Kenneday has a bachelor’s degree from the University of Houston in construction management and an MBA from the University of Houston with a concentration in service marketing. With more than 27 years of experience in health care facilities management, he has served on various committee and leadership roles for ASHE, AAHE, and TAHFM. Mr. Kenneday is also one of the authors of the Health Facility Commissioning Guidelines and the Health Facility Commissioning Handbook published by ASHE.
Registration:

There is a site fee of **$175.00** for NDHA **Member Hospitals** and **$300.00** for Non-members for this course. **Member Hospital is referred to as an individual freestanding facility, not a hospital system.** The registration fee provides you with one phone number, Web connection and a downloadable handout. Numerous people at one **physical** site are encouraged to participate in the Web Conference through one registration (utilizing the same telephone/Web connection). **If any additional locations or facilities are added into your connection, additional registration fees will be charged.** If participants at your site require more than one telephone/Web connection, additional registration fees will be charged.

Prior to the program you will receive an e-mail containing instructions on how to connect to the conference. This e-mail will also contain codes to access the conference call. **Advance registration by May 14, 2015 is required to ensure delivery of instructional materials. A late fee of $25.00 will be charged for any registrations after this date. This fee is necessary, as we are being charged a late fee for any last minute registrations that require an overflow line on the bridge.** If you do not receive an e-mail from Pam Cook prior to the program with your handouts and dial-in information, please contact her at 701 224-9732.

Please contact Pam Cook at 701 224-9732 or pcook@ndha.org for further information. You may register by fax (701) 224-9529, online at [http://www.ndha.org](http://www.ndha.org) under Education or by mail PO Box 7340, Bismarck ND 58507.

Registration fees are non-refundable unless notice of an individual’s cancellation is received at NDHA **five working days prior to the event**, in which case a cancellation fee of $50.00 will be deducted from your registration fee. If notice of cancellation is received after this date, there is no refund. You will be billed whether or not you attend the program.

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Facility ____________________________________________________________

Contact Name/Title ______________________________________________________

E-Mail ________________________________________________________________

Phone Number