Restraint and Seclusion is a significant compliance issue with both CMS and the Joint Commission. The restraint policy is one of the hardest to write and understand for hospitals. This program will simplify and take the mystery out of the Restraint and Seclusion interpretive guidelines. It will also provide a crosswalk to the Joint Commission standards.

**Target Audience:** CEO, COO, CMO, CNO, All Clinical Nursing Leadership, ED Director, ED Physicians, Medical Staff Coordinators, Professional Staff Nurses, Department Directors, The Joint Commission Coordinators, Performance Improvement Directors, Risk Managers, Safety Officers, and Compliance Officers

**Date:** June 24, 2014  
**Time:** 9:00 am - 10:30 am CDT

**Faculty:** Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is President of Patient Safety and Healthcare Education and Consulting and previously the Chief Learning Officer for the Emergency Medicine Patient Safety Foundation. Prior to Sue’s current role, she was the Director of Hospital Patient Safety for The Doctors’ Company and OHIC Insurance Company. She has conducted many educational programs for nurses, physicians, and other healthcare providers. Sue has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management, and patient safety. *The speaker has no real or perceived conflicts of interest that relate to this presentation.*

**Program Topics:**
- Right to be free from restraint
- Providing copy of right to patients
- Restraint protocols
- CMS final changes June 7, 2013
- Two new tag numbers 412 and 413
- New manual issued January 31, 2014
- Medical restraints
- Behavioral health restraints
- Violent and self-destructive behavior
- Definition of restraint and seclusion
- Manual holds of patients
- Leadership responsibilities
- Two soft wrist restraints, internal log and documentation
- Culture of safety
- Drugs used as a restraint
- Standard treatment
- Learning from each other
- Side rails, forensic restraints, freedom splints, immobilizers
- Assessment
- Need order ASAP
- Order from LIP and notification of attending physician ASAP
- Documentation requirements
- Least restrictive requirements
- Alternatives
- RNs and one-hour face-to-face assessment
- Training for RN doing one-hour face-to-face assessment
- New training requirements
- New death reporting requirements
- Ending at earliest time
- Revisions to the plan of care
- PI requirements
- Time limited orders
- Renewing orders
- Staff education
- First aid training required
- Stricter state laws
- Monitoring of patient in R/S
- Joint Commission Hospital Restraint standards and differences from CMS
Objectives:
At the completion of this program, the participants will be able to:
1. Define the CMS restraint requirement that all deaths that occur while the patient is in restraints or within 24 hours after must be reported to CMS regional office
2. Recall that CMS requires that all physicians and others who order restraints must be educated on the hospital policy
3. Describe the CMS restraint education requirements for staff
4. Discuss what must be documented in the medical record for the one-hour face-to-face evaluation on patients who are violent and/or self-destructive

Registration:
There is a site fee of $175.00 for NDHA Member Hospitals and $300.00 for Non-members for this course. **Member Hospital is referred to as an individual freestanding facility, not a hospital system.** The registration fee provides you with one phone number, Web connection and a downloadable handout. Numerous people at one physical site are encouraged to participate in the Web Conference through one registration (utilizing the same telephone/Web connection). If any additional locations or facilities are added into your connection, additional registration fees will be charged. If participants at your site require more than one telephone/Web connection, additional registration fees will be charged.

Prior to the program you will receive an e-mail containing instructions on how to connect to the conference. This e-mail will also contain codes to access the conference call. Advance registration by June 16, 2014 is required to ensure delivery of instructional materials. **A late fee of $25.00 will be charged for any registrations after this date. This fee is necessary, as we are being charged a late fee for any last minute registrations that require an overflow line on the bridge.** If you do not receive an e-mail from Linda Simmons prior to the program with your handouts and dial-in information, please contact her at 701 224-9732.

Please contact Linda Simmons at 701 224-9732 or lsimmons@ndha.org for further information. You may register by fax (701) 224-9529, online at http://www.ndha.org under Education or by mail PO Box 7340, Bismarck ND 58507.

Registration fees are non-refundable unless notice of an individual’s cancellation is received at NDHA five working days prior to the event, in which case a cancellation fee of $50.00 will be deducted from your registration fee. If notice of cancellation is received after this date, there is no refund. You will be billed whether or not you attend the program.

T2912 Restraint and Seclusion: Complying with CMS CoPs and JC Standards 06/24/2014

Facility__________________________________________________________

Contact Name/Title______________________________________________

E-Mail __________________________________________________________

Phone Number __________________________________________________